

# HomeTroller SEL Getting Started Guide

Congratulations on your purchase! Your HomeTroller SEL is ready to put you in control of your home. Please take a few minutes to read through this guide to familiarize yourself with the steps required to set up your Z-Wave network and your HomeTroller.



## STEP #1 – HomeTroller SEL Setup

To begin using HS3 you must setup your HomeTroller SEL. Follow these steps:

### HomeTroller Hardware Installation

- Unpack the HomeTroller and AC power supply.
- Connect an Ethernet cable to your HomeTroller and to a network port on your internet router.
- Connect the AC power adapter to your HomeTroller to begin the boot process. Turn on the HomeTroller on and allow the unit to boot fully.

### Accessing the HomeTroller Web Interface

Once the hardware is set up you will want to access the web interface to set up HS3.

The method below should work with any browser on any device (mobile or desktop).

- Navigate to <http://find.homeseer.com>
- Click the “Search” button. Your HomeSeer system should now appear at the bottom.
- Click the IP address hyperlink to access your system’s web interface.



### Set Your System Password

The system password screen will appear the first time you run your HomeTroller SEL. **You MUST set a system password to prevent unauthorized access to your unit.** Please do this now by following the prompts on your screen. The default system password is 'hsthsths3'.

### Registering your HomeTroller

You must register your unit to allow HS3 to boot up fully and automatically every time a restart occurs. Your licenseID and password is located on the bottom of the unit. **Note: License codes are included on a sticker on the bottom of your HomeTroller SEL.**

- Go to the Tools dropdown navigation at the top and click on Setup.
- Once the setup page loads, at the very top there is a License section. Click Register Online.
- Enter your License ID and Password located on the bottom of the unit.
- Once completed fill out the form and proceed to your next step.

## Changing the Username and Password for HS3 Users

The default username is: *default* and the default password is: *default*. It is highly recommended that you change the username and password to something more secure. Please make sure to save this information.

- a) Go to the Tools menu and click Setup.
- b) Click on the Network tab at the top and you will see a list under Web User Settings.
- c) Enter a User Name and Password in to the respected fields and then choose the User Rights.
- d) Click Add User once all fields have been completed. Click Delete to remove a User.

## Updating Your HomeTroller SEL

Be sure to check for updates and install any that are available. To do this, follow these steps:

- a) From the HomeTroller SEL web interface, use the pull down menus to navigate to the General Tab of the Setup Area (TOOLS > Setup).
- b) If an update is available, click the update button near to top of the page and wait for the update to download and install. Your HomeTroller SEL will automatically reboot once the update is installed.

## Configuring the Wi-Fi

Wi-Fi is included with your SEL, follow these instructions for setting it up: (*You must have HS set up with the Ethernet cable first*). A monitor and keyboard is necessary.

- a) Once logged into the graphical interface of your SEL.
- b) In the right hand corner there will be two arrows. Click on that.
- c) Select your Wifi SSID and enter your password.

## STEP #2 – Local/Remote Remote Access via MyHS

MyHS Remote is a free remote tool that will allow you to access the HS3 interface of the HomeTroller from any remote computer via home network (LAN) or the internet (WAN). The HomeTroller can also be accessed locally via IP address and/or computer name. See below for instructions.

### Accessing Your HomeTroller Locally

HS3 can be accessed from any computer on the same local network just by typing in the IP Address (*i.e. 192.168.1.10*) of your HomeTroller.

### Using HomeSeer MyHS Service

Welcome to the MyHS. The MyHS service is FREE and will allow you to access your HS3 system from anywhere without having to access your router. HSTouch is required to access via our mobile app, which is enabled by default. It is recommended that you uninstall the application and then reinstall it from the Play Store/iTunes Store to ensure you have the latest. Now, let's get started!

To begin using MyHS you will need to register your HS3 software with the connected service.



## Register

### Account Information

Account Email Address

Account Password

Confirm Account Password

### HomeSeer System Information

License ID

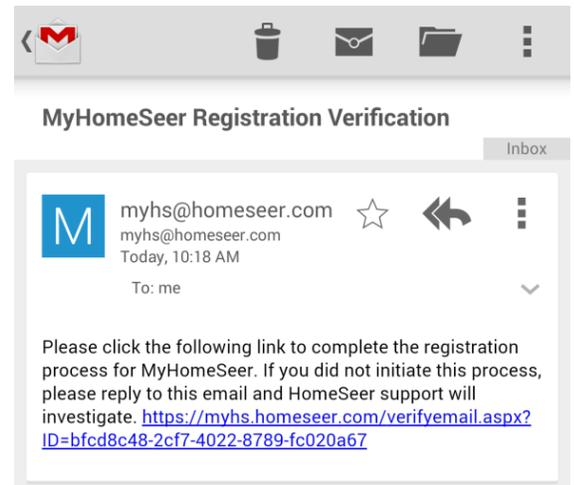
License Password

Register

© 2014 - Homeseer Technologies

## Registration

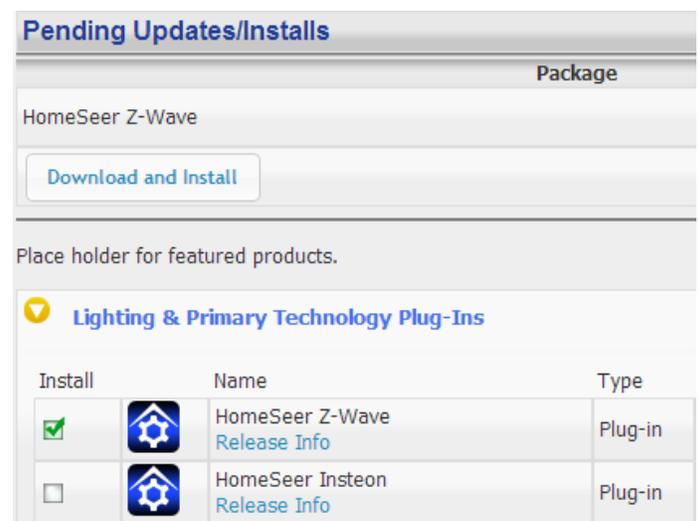
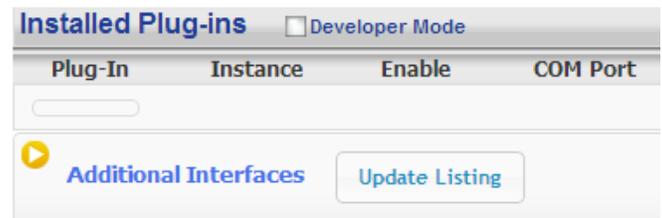
- Once the HSTouch has finished installing, go ahead and open it up. You will be prompted with a Log In to MyHS screen.
- Click *Register*. Your default browser will come forward and load the registration page.
- Enter in the preferred email address you would like to use to be tied to your MyHS for the *Account Email Address*. This will later be used as your MyHS username.
- Enter a preferred *Account Password*. You will use this as the password to enter in your MyHS settings.
- The *License ID* you are asked for is your HS3 licenseID. The same goes for your *License Password*. (For HomeTroller HS3 users, this is located on the bottom of your unit. For HS3 Software users, this information was emailed to you.)
- Click *Register*. You will receive a confirmation on the next screen unless errors are detected. You will also be emailed an email that requires a confirmation. Click the link in the email to confirm. You can now use your mobile phone to access your HS3 system. See step 8 and 9 for further HSTouch configuration.



## STEP #3 – Installing Plug-ins

HomeSeer works with many different protocols. All of these protocols require a plug-in to be installed. There are HomeSeer Tech plug-ins and many 3<sup>rd</sup> Party plug-ins. Please follow the instructions below on installing a plug-in or you can [click here](#) to watch a video tutorial.

- Locate the Plug-Ins drop down at the top of the screen. With that dropdown click *Manage*.
- Click the yellow circle to right of the *Additional Interfaces*. This will present you with a list of categories. Each category has a list of plug-ins that can be installed.
- Click on the circle next to the category that you wish to expand.
- Once you see the list of plug-ins, click the check box to the left of the plug-ins that you want to install. (You may check more than one at a time.)
- After you have selected the plug-ins you wish to install, a *Download and Install* button will appear. Click this button to proceed with the install.
- You will be given a progress bar under the *Installed Plug-ins* section indicating the status of the install.
- You must now *Enable* your plug-ins to use them. Once they are enabled they will be available to configure. Some plug-ins will require you to enter a COM port before going into the configuration pages.
- To get to the configuration pages, go back to the top where the plug-ins menu is and you will see a list of your installed plug-ins. Within each plug-in there is another menu that has a link to the configuration pages.



## STEP #4 – Adding a Z-Wave Controller

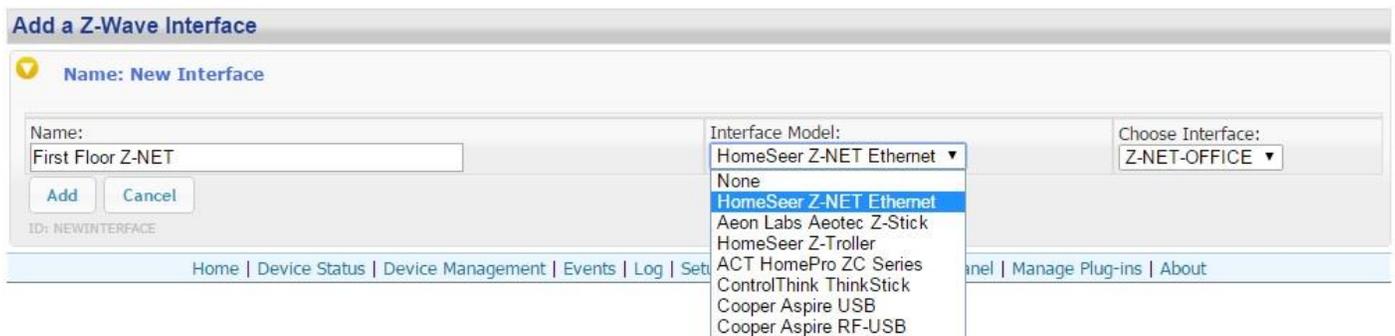
In order to control Z-Wave devices, such as light switches, thermostats, door locks and sensors, they must be added into a Z-Wave “network”. Follow the steps below to add your Z-Wave controller and create a Z-Wave network.



- Go to the Plug-ins drop down menu and hover over Z-Wave. Select Controller Management.
- Click the Add Interface button to begin the management process.
- You will now be prompted to add an interface name, interface type, and the COM port of the interface.\* A good naming scheme is either the name of the interface you are using or the location of your Z-Wave controller (if you have multiple). The interface type corresponds to the type of Z-Wave controller you are using. If you have using an IP2SL/WF2SL, select the Ethernet option.
- Go ahead and click *Add* and let HomeSeer initialize the unit. Once initialized, you will be brought to a new screen.
- You must now enable the controller. Click the red circle with a line through it (“No symbol”) to enable it. You will see a green checkmark if the interface enabled correctly.

\*Note: The SmartStick+ will use port /dev/ttyACM0

- To add another Z-Wave interface simply follow these instructions again.



## STEP #5 - Z-Wave Network Setup

In order to control Z-Wave devices, such as light switches, thermostats, door locks and sensors, they must be added into a Z-Wave “network”. Follow the steps below to create your Z-Wave network and to add devices. *Note: the steps below assume you've already physically installed Z-Wave devices in your home.*

**Via Z-Tool+** (requires HS3 version 3.0.0.194 and Z-Wave version 3.0.1.23)

To begin using Z-Tool+, the app must be downloaded from within your App Store. Open either the Play Store, iTunes Store, or Windows Store and search for ‘Z-Tool+’. The search will return the app and then just click Install. [Click here](#) for a more comprehensive guide to using Z-Tool+.

- Z-Tool+ will automatically find your system(s). Click Select a System if you have more than one local system.
- Select the Add or Remove action you wish you complete.
- Activate the network button (or button sequence) on your Z-Wave device and observe the inclusion process in the log window. Once removed a confirmation will show in the log.
- Once the Add process is finished a window will pop up to name and change the location attributes of the device.

- e) Your device can now be controlled via HSTouch or HS3 Web Control.

## Via Web Control Page

### **Adding Z-Wave Devices** (wall switches, receptacles, plug-in modules, sensors, door locks, etc)

- a) From the web interface, use the pull down menus to navigate to the Z-Wave Controller Management page (PLUG-INS > Z-Wave > Controller Management).
- b) Locate the “Z-Wave Interfaces” area and expand your Z-Wave Controller section. Open the “Actions:” menu and choose “Add/Include a Node”.
- c) Click the ‘Start’ button below the Actions menu. Your HomeTroller is now in Add mode and is ready to communicate with your device.
- d) Activate the network button (or button sequence) on your device and observe the adding process in the green log window. When done, you’ll receive an acknowledgement such as “Finished.”. Your Z-Wave device is now removed from your Z-Wave network!



Battery operated devices should be right next to the Z-Wave controller when adding. Door Locks should be no more than 10 feet away when being added and should be removed first.

### **Removing Z-Wave Devices**

Follow the procedure below to (a) reset the device to its factory settings or (b) remove the device from your Z-Wave interface.

- e) From the web interface, use the pull down menus to navigate to the Z-Wave Controller Management page (PLUG-INS > Z-Wave > Controller Management).
- f) Locate the “Z-Wave Interfaces” area and expand your Z-Wave Controller section. Open the “Actions:” menu and choose “Remove/Exclude a Node”.
- g) Click the ‘Start’ button below the Actions menu. Your HomeTroller is now in add mode and is ready to communicate with your device.
- h) Activate the network button (or button sequence) on your device and observe the adding process in the green log window. When done, you’ll receive an acknowledgement such as “DONE - Remove Node Operation is Complete.” Your Z-Wave device is now removed from your Z-Wave network!

## **STEP #6 – Importing, Editing and Controlling Your Z-Wave Devices**

Importing devices is only necessary if you are using the Aeon Labs Z-Stick to configure your Z-Wave network, otherwise that step can be skipped. You’ll need to import that network into your HomeTroller, so that your devices can be monitored and controlled. Here’s how to do that:

### **Importing Z-Wave Devices**

- e) From the web interface, use the pull down menus to navigate to the Z-Wave Controller Management page (PLUG-INS > Z-Wave > Controller Management).
- f) Locate the “Z-Wave Interfaces” area and expand the section of your Z-Wave Controller. Open the “Actions:” menu and choose “Import Node Info from Controller and Scan Devices”.
- g) Click the ‘Start’ button below the Actions menu. Your HomeTroller will now import your device information from the Z-Stick. When done, you’ll receive an acknowledgement such as “Finished with Z-Wave device synchronization”. Your Z-Wave devices may now be monitored and controlled from the HomeTroller!

## Editing and Controlling Your Z-Wave devices

- From the web interface, use the pull down menus to navigate to the Device Management Page (VIEW > Device Management). Click the “Show All” button in the upper right hand area of the page. A list of all your devices will now be displayed.
- To edit the name, location and other properties of any device, click the [Name](#).
- To control the device, use the buttons in the Control column.

Status	Category	Room	Name	Address	Type	Last Change	Control	
<input type="checkbox"/>	No Status	Lighting	Kitchen	Motion Sensor Root	003D46CA-034	Z-Wave On/Off Sensor Root Device	Never_Set	
<input type="checkbox"/>	100%	Lighting	Kitchen	Motion Sensor Battery	003D46CA-034-Q38	Z-Wave Battery	9/5/2013 5:18:28 PM	
<input type="checkbox"/>	No Motion	Lighting	Kitchen	Motion Sensor	003D46CA-034-Q39	Z-Wave Sensor Binary	9/6/2013 5:58:33 PM	
<input type="checkbox"/>	On	Lighting	Kitchen	Pannini Maker	003D46CA-036	Z-Wave Switch Binary	9/5/2013 8:56:48 AM	Off On
<input type="checkbox"/>	On	Lighting	Kitchen	Light-Overhead	003D46CA-014	Z-Wave Switch Binary	Today 8:37:32 AM	Off On

## Configuring Device Settings

- From the web interface, go to your Device Management page and click on the device you wish to configure.
- Click on the Z-Wave tab.
- Here you can Rescan, Remove, Test, Optimize, and Audit the node. Associations can also be set here.
- Expanding the Settings section will allow you to change the wake-up interval for battery operated devices. Here you will also see many settings for different parameters depending on the device.
- Below the settings will be Associations which will be available for devices that support associations. Here you can set up companion switches to work with Z-Wave associated master switches.

The screenshot shows the configuration page for a device. At the top, there is a 'Functions' section with buttons for 'Rescan', 'Remove Node', 'Test Connectivity', 'Optimize', 'Full Optimize', and 'Audit This Node'. Below this is the 'Settings' section, which is expanded to show a 'Wake Up Interval' setting. The text above the setting reads: 'The device periodically sends notifications for its sensors. Set the interval as minutes (6-1500). Note that shorter intervals will reduce battery life.' The 'Wake Up Interval' is currently set to 0 minutes.

## STEP #7 – Creating Automation Events

Simply put, an automation event consists of an action (or actions) that are set into motion by one or more triggers. Example: Turning on lights at sunset. Trigger = sunset, Action = turning lights on. With HomeSeer, you can quickly and easily create all the events you need. Here's how to create the sunset event above:

### Creating Events

- From the web interface, use the pull down menus to navigate to the Events page (VIEW > Events).

The screenshot shows the 'Events' page in HomeSeer. A dropdown menu is open, showing 'Lighting' as the selected group. Below this, there are icons for adding (+), deleting (-), and refreshing (refresh) events. The 'Event Name' field contains 'Lights on at sunset'. Below the event name, there is a trigger condition: 'IF The time is sunset. (7:00:02 PM)'. Below the trigger, there is an action: 'Then Set Device First Floor Living Room Light Switch to On'. A callout box on the right side of the screenshot points to the 'Group Name' (Lighting), 'Event Name' (Lights on at sunset), 'Triggers' (IF The time is sunset. (7:00:02 PM)), and 'Actions' (Then Set Device First Floor Living Room Light Switch to On).

- b) Change the event group name from “New Group” to “Lighting”.
- c) Now expand the “New Event” section and rename the new event to “Lights on at Sunset”
- d) In the shaded blue “Trigger” section, choose “The Time Is...” and then select “The Time is Sunset”
- e) If the shaded green “Actions” section, choose “Control a Device” and then select the device you wish to control and the method of control (on / off) you wish to use. See image above for resulting view.

## STEP #8 – HSTouch Setup

After you have successfully created a MyHS account and have the unit on your local network, you can connect to your unit via our mobile application. By default, HSTouch is enabled and the settings are located in Tools->Setup->Network. HSTouch is required to access your HS3 system via a mobile device and setup IP Cameras. HSTouch is not required to connect via the MyHS website.

HSTouch Settings	
Enable HSTouch	<input checked="" type="checkbox"/>
Default passcode for protected screens	<input type="text"/>
Speaker Username	default
Speaker Password	....
WorldWeatherOnline API key	<input type="text"/>

*Enable HSTouch:* On by default, by disabling you will no longer have remote access.

*Default passcode for protected screens:* This is the code used for any passcode protected screens such as door locks

*Speaker Username (default):* To connect a speaker client to your HS3 system, this username must match your client settings

*Speaker Password (default):* To connect a speaker client to your HS3 system, this password must match your client settings

*WorldWeatherOnline API key:* Enter your own API key to enable weather via the HSTouch app.

### Setting Up IP Cameras

For setting up an IP Camera within HS3, follow the instructions below. Note that all Foscam IP Netcams will be automatically detected by HS3 whereas other cameras will not.

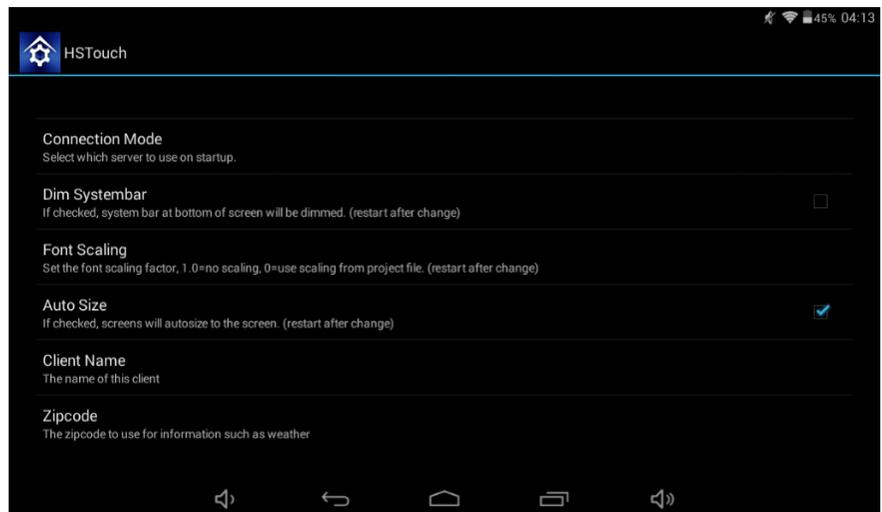
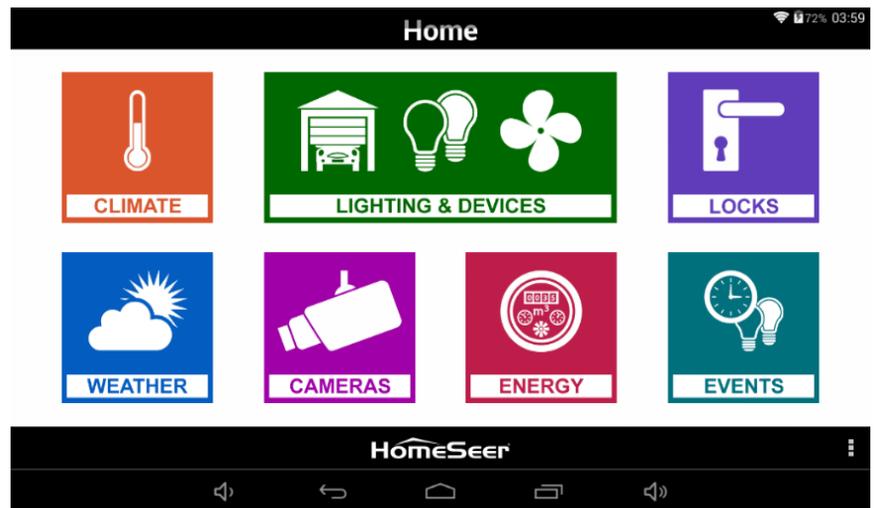
- a) IP Camera configuration requires HSTouch to be enabled. To setup your cameras, navigate to Tools->Setup->Cameras
- b) All Foscam cameras will automatically show up here. You will need to enter the username and password for each camera.
- c) For other branded cameras click the Green Plus to add a camera.
- d) Here you can name the camera, add the snapshot url (this will include the username and password), and then set up pan/tilt controls.

General	Network	E-Mail	Voice	Cameras	Custom	Phone	Labs
<b>HSTouch Cameras</b>							
Auto Discover Foscam and Amcrest Cameras <input type="checkbox"/>							
Horizontal Resolution						320	
Vertical Resolution						240	
<b>Auto Camera Setup</b>							
<b>Manual Camera Setup</b> 							
Camera Name						URL's	

## STEP #9 – HSTouch Client Setup

Here you will configure your settings and connect to your HomeSeer system to allow for control from your device. Follow the instructions below to set up the HSTouch Client. For iOS, please go to your Settings App first.

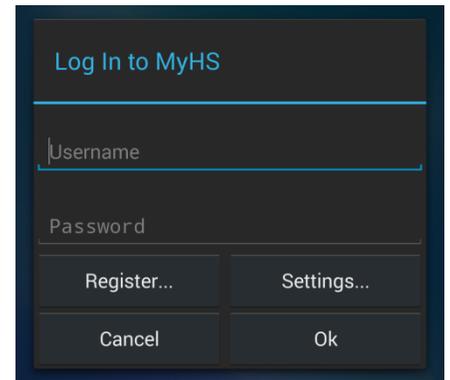
- a) HSTouch will prompt you to select a server or settings. Click settings. *(The first launch will require an initial setup.)* A menu on the bottom right will pop up. Click Settings again. *(This menu can also be used to switch between servers, go to settings, or exit the app.)*
- b) Within the settings you are given multiple options. Servers 1-4 allow you to configure each server for different locations.
- c) Select the server you would like to have as your Home setup.
- d) Configure a Label for that HomeSeer system. Click Address to enter the IP Address or Domain of the HomeSeer System.
- e) Now that you have set up the connection address, go ahead and enter in your Username and Password for that server. **There is no need to change the port.**
- f) You can follow steps **c-e** for the remaining 3 connections.
- g) If you go back to the main settings screen, there are other options for setting up HSTouch.
- h) Connection Mode allows you to choose a default connection for each time you start HSTouch. *(HSTouch will no longer prompt to choose a connection at the beginning.)*
- i) Dim Systembar allows for the bottom systembar to be dimmed. *Font Scaling* allows for changing the scaling factor.
- j) *Auto Size* allows for auto-sizing of the project being used for your device. *Client Name* will allow you to change the name of your device's HSTouch Client. (For use with HSTouch Designer). *Zipcode* is used for weather.
- k) Now that your Client has been set up, go back to the Main Screen and go to the settings menu on the bottom right. Click Exit. Now go to your app drawer and click HSTouch. This will allow for any changes to take place.
- l) You are now ready to control your home via your device!



## Setting Up MyHS On HSTouch Mobile App

The next step involves going into the HSTouch application and entering in your Account Username and Account Password.

- a) Open up the HSTouch application. It will give you the same prompt as earlier to Log In to MyHS.
- b) The email you used to register is your Username and the password you used will be used as the Password.
- c) Click Ok and HSTouch will now connect.
- d) HSTouch will now always connect through MyHS when launching. This will work from any location and any network.



The screenshot shows a mobile application interface for logging in. The title is "Log In to MyHS". There are two text input fields, one for "Username" and one for "Password". Below the input fields are four buttons: "Register...", "Settings...", "Cancel", and "Ok".

## Cloud Service Integration

### Amazon Alexa

Please visit <https://homeseer.com/amazon-alexa-integration> for instructions on integrating your Alexa devices. Step 2 is required in order to utilize Alexa.

### Google Home

Please visit <https://homeseer.com/google-home-integration> for instructions on integrating your Google devices. Step 2 is required in order to utilize Google Assistant.

### IFTTT

Please visit <https://homeseer.com/ifttt-integration> for instructions on integrating IFTTT recipes. Step 2 is required in order to utilize IFTTT.

## More Help

[HomeSeer Helpdesk](#) (walkthroughs, guides, product help)

[HomeSeer Help Files](#) (JSON, Scripting, in-depth HS3)

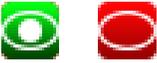
[YouTube](#)

[Contact Us](#)

## Icon Legend for HS3

This is a list of the icons that are found in HS3 with a description of their function.

*Note: Some buttons are multi-functional.*

ICON	DESCRIPTION
	Add / Delete
	Copy Event
	Standard Editing / Advanced Editing
	Toggle Edit Mode
	Enabled / Disabled
	Error communicating
	Expand / Collapse Section
	Marked Devices Shown/Header and Menus Shown – Marked Devices Hidden/Header and Menus Not Shown
	Access Log Settings
	Poll Devices for Status
	Reset Layout to Default
	Run Event
	Devices Ungrouped / Grouped
	Add a Keyword or Pair
	Group Conditions are used / not being used
	Expand Device Management Page / Collapse Device Management Page

*\*If you want to know what that button will do, just hover your cursor over the icon and small text will appear to provide definition.*

## Trouble Shooting Your HomeTroller

All customers have lifetime support. Initially you have **30 Day Priority Phone Support** and after that you have support through our **Help Desk** ([helpdesk.homeseer.com](http://helpdesk.homeseer.com)) and our community based **Message Board** ([board.homeseer.com](http://board.homeseer.com)).

Symptom	Cause	Solution
Unit Won't Power On	Ac Adapter Unplugged	Plug-In Adapter
	AC Adapter Bad	Contact HomeSeer
	Power Cable Bad	
Unit Powers On But Won't Boot	USB Hardware Conflict	Detach USB Device And Reboot
	Software Failure	Contact HomeSeer
	Hardware Failure	
Z-Wave Devices Cannot Be Added Into Z-Wave Network	Device Was Previously Installed On Another Z-Wave Network	Use "Remove A Device" Procedure To Reset Device, Then Try To Add
	Device Failure	Replace Device
	Z-Stick Failure	Contact HomeSeer
Find HomeSeer Cannot Locate SEL	HomeTroller Not Powered On	Power Unit On
	HomeTroller Not Fully Booted	Wait 60 seconds For Unit To Boot
	HomeTroller Not Connected To LAN	Connect Unit To Router And Reboot
Door Locks Won't Add Or Can't Be Controlled	Adding Process Incorrect Or Incomplete	Remove Devices and Repeat Procedure Outlined In "Add Devices" Section
Sensors Won't Add Or Can't Be Monitored		
All Other Problems		Contact HomeSeer

**\*Note that Add = Include, Remove = Exclude, and Copy = Replicate**

**HomeSeer Technologies**  
 10 Commerce Park North, Unit #10  
 Bedford, NH 03110  
[www.homeseer.com](http://www.homeseer.com)  
 603-471-2816